

Licensing Committee

MINUTES OF THE LICENSING COMMITTEE MEETING HELD ON 7 SEPTEMBER 2020 AT [CLICK HERE TO VIEW THE ONLINE MEETING.](#)

Present:

Cllr Allison Bucknell, Cllr Trevor Carbin, Cllr Sue Evans, Cllr Jose Green (Vice-Chairman), Cllr Peter Hutton (Chairman), Cllr Pip Ridout, Cllr Ian Thorn and Cllr Peter Evans

Also Present:

Cllr Atiqul Hoque, Adrian Hampton (Head of Service – Highway Operations), Linda Holland (Licensing Manager), Tom Ince (Principal Compliance Officer), Lizzie Kingsbury (Project Worker – Gambling Support Service – South West), Sarah Marshall (Senior Solicitor), Martin O’Neill (Licensing Officer – Wiltshire Police), Lisa Pullin (Democratic Services Officer), and Sgt Leighton Williams

8 **Apologies/Substitutions/Membership Changes**

Apologies were received from Councillors Kevin Daley, Mike Hewitt, George Jeans and Jim Lynch. There were no substitutions. Following recent changes made at Full Council, Councillor Kevin Daley has replaced Councillor Leo Randall on the Committee.

The Chair wished to thank Councillor Leo Randall for his work and support of the Committee and welcomed Councillor Kevin Daley to the Committee.

9 **Minutes**

The minutes of the meeting held on 2 December 2019 and the minutes of the extraordinary meeting held on 27 January 2020 were presented to the Committee.

Resolved:

That the minutes of the meetings held on 2 December 2019 and 27 January 2020 be approved and signed as a correct record.

10 **Chairman's Announcements**

On behalf of the Licensing Committee, the Chairman wished to acknowledge all of the work of the Officers and their teams and to thank them for all they had done during the Covid pandemic.

11 **Declarations of Interest**

There were no declarations of interest.

12 **Public Participation**

No questions or statements had been submitted to the Committee from the public prior to the meeting.

13 **Minutes of the Licensing Sub Committees**

Eastern Area

15/01/20 Application for a Review of a Premises Licence – Tale of Spice, 9 North Street, Pewsey

Northern Area

15/01/20 Application for a Review of a Premises Licence – Tale of Spice, Malmesbury Road, Chippenham

Resolved:

That the minutes of the meetings detailed above be approved and signed as correct records by the Chairman.

14 **Presentation - Wiltshire Police Licensing Team**

Sgt Leighton Williams and Martin O'Neill (Wiltshire Police Licensing Officer) had been invited to provide an update on behalf of the Police Licensing Team to the Committee. Sgt Williams highlighted the following:

- Late in 2015 Wiltshire Police changed to Community Policing teams taking away the neighbourhood element and putting it back into the response teams. After 4 years there was a review of this model and it identified that Neighbour Officers were required - that was the role carried out by Sgt Williams – a Neighbourhood Sgt, once of several across the force. That role also supervises the Police Licensing Officer (Martin O'Neill). Prior to the changes the Police Licensing Officer roles were supervised by a Sgt with a large portfolio and it was identified that there was a need for them to have top cover from those above in Sgt and Inspector roles;
- The Neighbourhood teams were introduced in December 2019 and the Police Licensing Officers now come under that team. There were obvious benefits to this – the Police Community Support Officers who are the eyes and ears on the ground feed into the intelligence and information sharing picture and assist the Police Licensing Officers by conducting tasks for and with the Licensing Officers e.g. premises visits etc. Operationally it gives them more support and there is a more joined up approach and the information sharing is there, so it all works well; and

- The Neighbourhoods team have a weekly tasking and briefing meeting which the Licensing Officers sit in on this then produces a weekly priority list and tasking and briefing slides which are shared with Officers at the start of every shift. E.g. if there are particular premises that are causing concern, the Licensing Officer would raise it as a concern, highlight it to the Police Officers that cover that area and also put a slide up for it to be briefed to them. That then gives the Licensing Officers the top cover and support and allows the Sgt to assess and check that the visits are being carried out in a more accountable way.

Martin O'Neill (Police Licensing Officer) who is also a retired Police Officer was then invited to speak. Martin highlighted the following:

- The Police feel that they have a really strong partnership working relationship with teams at Wiltshire Council, particularly with Licensing, Trading Standards and Immigration;
- In the future they would like to carry out initiatives such as looking at underage sales, promoting Pubwatch as it's a useful vehicle for licensees to share their experiences and help keep the night time economy going and for it to be safe; and
- As the Police Licensing Officers are attending the Neighbourhood tasking meetings already referred to, they are able to identify premises that may be used for certain acts of criminality and they can then be targeted appropriately to keep an eye and if necessary, intervene or enforce.

Sgt Williams then spoke about the future of Licensing within Wiltshire Police. Before lockdown the organisation was taking a stance on the role of the Police Licensing Officer, revisiting the risk assessments and looking at what was expected of the role. In the current circumstances that work has stalled but going forward a full review will be conducted of the role with some requirements to change the stance in relation to hours worked, more support on the ground and the Sgt role would be supporting the Officers with external visits and meetings. It was hoped that there would be a greater presence of Wiltshire Police at all sorts of meetings, including Pubwatch and Licensing meetings that perhaps need to be staffed by Police and to continue with the good collaborative working.

There were many fears of the re-opening of licensing establishments over the weekend of 4/5 July 2020 following the Covid restrictions. Sgt Williams was involved with the great partnership working with Wiltshire Council and their Licensing Officers who were working with the Police Licensing Officer to carry out visits and this was beneficial to the Police Officers. The knowledge of the Licensing Officers allowed the strategic commanders of the operation to nip in the bud any issues by sending in a Licensing Officer, paired up with any Police Officers to really identify and tackle the problems. It was felt that this was a

great example of collaborative working and hoped that it could continue further in the future.

The Chairman asked Sgt Williams to explain where in relation to premises re-opening and to whom does the responsibility stand for the issue of enforcement/assessment of non-compliance of Covid regulations lie.

Sgt Williams responded that he felt it was all around collaborative working and going forward that enforcement would be a partnership approach. Any quick response calls coming during the night time economy would be down to the response officers and the neighbourhood's teams. Other issues that were not as time critical and would require a problem-solving approach would be worked through with partners in order to prevent any re-offending. The sole role of Neighbourhood Sgt is to reduce demand on the Police, therefore if they can work with our partners to all reduce demand that it where we should be headed in the future.

A Committee Member asked the following:

Q Can I ask about the views of the Police when Licensing Act applications are submitted. There had been some recent Sub Committee hearings where some of the parties to the case had thought that there might have been response from the Police in relation to the application. Please could you explain how you might use your local knowledge and connections to comment on licensing applications.

A Sgt Williams responded on behalf of Martin O'Neill who had temporary lost connection to the meeting - Usually the application would come in and they would assess it from a local perspective for any concerns. The difficulties that Police encounter are around staffing capacity to be able to assist and be available to attend hearings. Sgt Williams was surprised to hear that there has been no comment to licensing applications submitted.

The Councillor reported that it wasn't felt that there had been no "comment" from the Police relating to an application but that there has been no objection (representation) from the Police whereas the public might have expected there to be so. She was trying to understand how any response that the Police might give to an application would link into local intelligence as well.

Sgt Williams reported that going forward it would be his expectation that there would be Police comment on an application, particularly in relation to more difficult premises and a representation would be submitted when required. He may need to look at and assess resourcing issues around attendance at meetings.

The Councillor clarified that it was not always clear if the Police had seen the application and not responded or that they had seen it but did not wish to make any comments or a relevant representation. The Councillor felt that it was about public perception so that they know that the Police were taking their concerns seriously, rather than just not commenting at all. It was suggested

that the Police consider positive responses as even neutral comments are quite helpful.

The Chairman suggested that some work could be done on the wording of responses when applications are sent out to responsible authorities.

The Chairman then invited the Wiltshire Council Officers present to give an update to the Committee on their work and commitment of partnership working with Wiltshire Police.

Linda Holland – Licensing Manager highlighted the following:

- Covid had been a challenge for all, it was felt that the Licensing teams partnership working had been immensely successful;
- Since the implementation of Neighbourhood Policing Teams, the collaborative working has been a lot more positive with Police Officers on the ground engaging;
- There are a number of grey areas in licensing under Covid and how the guidance is interpreted but Officers would continue to look at how they could provide an advisory and guidance service to the premises and would only seek to use enforcement if we had to;
- The team usually receive a large volume of licensing applications – this did drop off during the initial stages of the Covid lockdown but again applications were now coming in in high numbers. The Police are consulted on all relevant applications and give responses when they feel it is appropriate, but these would usually be targeted and focused on applications that they feel they have something to raise. It is suggested that we can learn from this and perhaps add something to the report that Officers prepare for the Sub Committee to indicate that the Police have responded and made no comments on the application and did not wish to submit a relevant representation;
- Officers had been carrying out advisory visits to premises to ensure that they had Covid secure measures in place. The biggest challenge had been around events and what can and cannot take place. The Government guidance changes frequently (sometimes daily about what is and is not permitted and our Officers have worked with the Police and Premises Licence holders to help advise them so that their events can be run safely if they are able to do so at the current time;
- Positive working through all of the Public Protection teams will benefit all. If the local businesses are supported it is hoped that they would engage with the Council's tandem working with partners to provide positive outcomes. Sadly, some business choose not to engage, and there are tools to manage that – licence reviews are possible but Officers would

prefer that premises licence holders are informed and supported rather than going down an enforcement route;

- The Police have two Licensing Officers and Wiltshire Council has a team of seven Officers that support each other well. For Operation Quantum carried out in July 2020, Officers carried out 175 observation and checks over the first weekend of the re-opening of pubs etc and 165 visits on the second weekend. All Officers were positively engaging with the premises – a few needed more guidance, but the majority understood what was required of them to be Covid secure;
- During the Covid period all animal inspections were postponed for 4 months and these had just restarted. All 300 licenced animal premises received a 3-month extension to their licences;
- All licensed premises with annual licence fees due during the initial Covid period (end of May to September) were given a reprieve and licence fees were not being requested to be paid during that time; and
- Officers had received a lot of positive feedback around the support that was being providing to the premises.

Adrian Hampton (Head of Highway Operation) highlighted the following:

- Thanks should be given to the former Manager of the Service (Julie Anderson-Hill) for her management of the excellent team that Adrian had now taken on. Tom Ince and Kevin Oliver should also be thanked for leading on licensing and events management as they had had to undertake a huge amount of additional work during the Covid period;
- Our Team agree that partnership working is vital as it avoids us replicating work and wasting time that would not be achieved if we did not work together;
- Another challenge had been the introduction of pavement licencing and ensuring that our teams work together to consider highway safety, reallocation of road space for pedestrians etc;
- Officers had also been working to support communities and where there may have previously just been one contact, there now may be multiple contacts. Also, many communities had set up their own support groups to work with the Council; and
- Officers had seen the emerging guidance and had sought to move ahead of it to benefit Wiltshire communities.

Tom Ince – Principal Compliance Officer) highlighted the following:

- Feedback from the taxi trade informed us that their business had dropped by about 80% in first week of lockdown. It was felt that the Council needed to do something positive to support them during the difficult time, so it was agreed that temporary 3 month licences would be issued for all drivers and vehicles that were due to renew between April and June 2020 free of charge. This was to keep the industry moving and reduce the financial burden for drivers and vehicle owners during that time;
- For the small team of just 4 Officers this doubled the workload during that period. In July Officers looked forward to recovery and considered the next phase, it was recognised that consideration should be given to processes for attendance at Council premises for vehicle inspections and licence checks as clearly this could not happen in the Covid environment. All vehicle inspections were suspended for April to June. Officers devised a new process for existing drivers to be able to renew their licence without physical attendance. This was obviously a time saving process for drivers and Council Officers and so that this efficiency continues – this will be the process going forward;
- From 1 July, vehicle inspections were recommenced. This was an amended process where the driver does not need to get out of their vehicle. Obviously, this ensured that there was less staff exposure to any Covid risk, and the team were slowly getting their taxi licencing regimes back to normal;
- There had been a reduction in driver numbers which fell (following first month of lockdown) and the same with the numbers of vehicles being licenced, Over the last month there had been a slight increase in driver numbers and vehicles being licensed and it was hoped that this meant that the trade was in a recovery phase;
- As part of the Environment and Planning Bill of 2020 the Government had introduced the Pavement Licence to aid the economic recovery of the hospitality sector. Wiltshire Council implemented this prior to the legislation being approved, taking the lead on this and approached the relevant businesses in the hospitality sector to offer them the option of a Pavement Licence. Whilst there was the ability to make a charge for this Licence the Council decided to offer this for free to support the businesses in Wiltshire. There was a quick 10-day turnaround process (not the historic 30-day process). Approximately 20 applications had been received, 12 of those were in Salisbury. To date, no applications had been refused although some premises needed a bit of guidance to look at plans and advice provided on social distancing measures etc. Officers were also working with colleagues in Highways, particularly in the re-allocation of road space programme to ensure that any licences that were being issued were not having a detrimental impact on that programme.

The Chairman thanked all the Officers and their teams for all the work carried out during this difficult period and their continued collaboration with the Police. The Chair also thanked Sgt Williams and Martin O'Neill for attending the meeting and offered that they would be invited to attend future meetings and provide updates via the Clerk as required.

Resolved:

That the update from Wiltshire Police and Council Officers be noted by the Committee.

15 **Presentation - Gambling Awareness Support Service**

Lizzie Kingsbury (Project Worker – Gambling Support Service – South West) had been invited by the Committee to give details of the national Citizens Advice Gambling Support Service.

The slides from the presentation are attached as **Appendix 1** to the Minutes. There would be further documentation to share with the Licensing Committee members following the meeting and this would be done via the Clerk. Lizzie would also keep the Committee updated with any developments as necessary.

The Chairman thanked Lizzie for attending and her presentation and would look forward to any future updates. The Chairman reported that prior to Covid the Committee had received regular licensing updates and that they had always been concerned about the advertising of gambling and the impact of gambling on young people. Obviously, the key area of concern was around online gambling and with the Covid situation it was even more likely that there would be an increase in online gambling.

Lizzie offered that she would be available to speak to the relevant Licensing Officers and those that deal with the public and provide a more detailed session on gambling awareness. It was agreed that the contact details would be passed onto the Licensing Manager.

Resolved:

That the update on gambling awareness be noted by the Committee.

16 **Appendix 1 - Gambling Awareness Presentation**
Briefing Note - Taxi Licensing Line Management Responsibilities

Tom Ince (Principal Compliance Officer) referred to the briefing note circulated with the Agenda and highlighted the following:

- In March 2020 the Council undertook a senior management restructure. The taxi licensing team would continue to sit under the enforcement team so that there was good continuity in terms of knowledge and working relationships. The taxi licencing team would now report directly into Adrian Hampton who is the Head of Service – Highway Operations; and

- Officers were looking forward to making improvements and look at how they could continue to drive the service forward in the future.

Resolved:

That the update on taxi licensing line management responsibilities be noted.

17 **Briefing Note - Proposed Changes for Taxi Tariff Schedule for Hackney Carriages**

Tom Ince (Principal Compliance Officer) referred to the briefing note circulated with the Agenda and highlighted the following:

- At the Committee meeting in January 2020, Members were asked to give agreement for Officers to commence consultation on a proposal to change the taxi tariffs in Wiltshire. This came following extensive work to look at ways to increase safeguarding issues, encourage people to use taxis more and to aid recovery of the late-night sectors across the towns;
- The consultation took place successfully in February 2020. The Council received 257 responses to the consultation, 207 of these from hackney carriage drivers and 50 from the public or businesses. The 207 responses represented 24% of licensed hackney carriage drivers responding. 10% were in favour of the proposal and 14% were against it. Most drivers generally had no opinion – they were not for or against the proposals that Officers were trying to put in place to try and stimulate the night time economy in Wiltshire. There were however pockets of support, mainly in the north and south of the county;
- After reviewing feedback and listening to the views of the trade Officers considered that there could be an option for drivers to be able to charge tariff 2 on a Sunday as that appeared to be the only contentious point to the proposal;
- At the January meeting, Officers were given delegated authority to implement the changes but because of Covid and the additional financial pressures on the Council Officers were not able to get approval for any unbudgeted advertising spend (which is a requirement as per legislation) at this time. Officers would need to submit a revenue bid as part of the 2021/22 budget setting process amount, and they were hopeful that if this could be approved the changes could then be implemented; and
- Officers wished to assure all that this development had not been stopped, but that there had been a delay, primarily due to Covid and because of the financial impact on the Council.

The Chair reminded the Committee of the detailed process that had been undertaken to get to this stage and to reassure that there was a willingness to have a stronger and proactive relationship with the taxi trade now and in the future and those stronger links will move more a more efficient service for all.

A Committee Member reported that whilst they had no issue with the recommendations they were concerned about a proposal to suggest that the costs for statutory advertising of the changes could be funded by Area Boards or the Salisbury Recovery Fund as they did not think those were the appropriate places to seek the funding from and that the issue was that unless the funding from the revenue bid was successful, the Council would not be in a position to make any changes to tariffs again that needed advertising. If Officers needed support around that as a fundamental part of the service's regulatory process, then the Member felt that to be denied the opportunity to do that stops Officers from doing their jobs. The Member felt that this would need to be looked at so that time was not wasted on carrying out a consultation from which changes could not be implemented due to financial restrictions.

Tom Ince (Principal Compliance Officer) confirmed that since the circulation of the briefing note that it had been identified that those funding streams were not appropriate and that was why they would be putting in the revenue bid to the 2020/21 budget and would continue to do so, so that they were in a position to carry out the necessary advertising to make the changes.

Adrian Hampton (Head of Service – Highway Operations) reported that this had been a budgetary challenge as when consideration had been given to the level of response to the consultation and the because the appetite for change was quite low – assessments had to be made on the priority for spending on advertising. It was accepted that when Officers consult on proposed changes that this should be a driver for revenue budgets and although the pockets of demand across the county was small, Officers were supportive to make those changes and it would be helpful to capture the comments and views of this Committee to strengthen the revenue bid.

The Committee member felt that Officers had carried out a lot of work, issued a consultation, raised expectations that there was to be a change and now we were in a position that were not able to currently proceed because the money was not budgeted for and that perhaps going forward this should be in place before such work is carried out.

Sarah Marshall (Senior Solicitor) was asked to reiterate the Council's position from a legal perspective and confirmed that there was a reasonable expectation from the public that changes would be proposed, consulted on, responses received, properly considered and then any changes implemented. For the Council to then report that no funding was now available may encourage a challenge. Whilst the demand county wide for change was low, there were small areas within Wiltshire where there would potentially be a higher expectation of change.

Adrian Hampton confirmed that with the support of Officers and the Licensing Committee a revenue bid of £10,000 would be submitted to the 2021/22 budget (capturing the views of this Committee) whereby it was hoped that the revenue bid would be successful and the changes could be duly advertised and implemented.

Another Panel Member felt that the current predicament was unsatisfactory and was concerned that should the bid be refused and have to be resubmitted a later date the trade may have changed their views on the proposed changes. He felt that it was important to get this agreed and implemented as soon as possible.

Sarah Marshall suggested that there may potentially be relevant case law which may assist Officers dealing with the revenue bid and Officers could be advised on this outside of the meeting.

Resolved:

That the update on proposed changes to the Taxi tariff schedule for hackney carriages be noted.

18 **Dates of Future Committee Meetings**

The next meeting of the Committee would be held on 7 December 2020.

19 **Urgent Items**

There were no urgent items.

(Duration of meeting: 10.30 am - 12.00 pm)

The Officer who has produced these minutes is Lisa Pullin of Democratic Services,
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Gambling-related harm

An introduction

Wiltshire Council – Licensing Committee
7 September 2020



BeGambleAware.org[®]

National Strategy to Reduce Gambling Harms

- The Gambling Commission launched the new National Strategy to reduce Gambling Harms April 2019
- **3-year strategy** to drive and coordinate work to bring a lasting impact on reducing gambling harms.
- Bringing health organisations, charities, structured services, **local government**, businesses, and **communities** together in partnership to effectively tackle the issue of gambling related harm

Research, education and treatment



**GAMBLING
COMMISSION**



GambleAware

South West Gambling Support Service (GSS)

Gambling-related harm (GRH) minimisation project

Currently training front-line staff and advisers to identify and offer early advice and information

Gathering data through screening and assessments - measuring harm

Providing in-house introduction sessions and awareness training & for staff of statutory and voluntary services

Advocating a public-health approach to gambling-related harm

Strategic priority areas

- 1. Prevention and Education** – making significant progress towards a clear public health prevention plan which includes the right mix of interventions
- 2. Treatment and Support** – delivering truly national treatment and support options that meet the needs of users



South West Gambling Support Service

Raise
awareness

Deliver or
embed
training

Help you
help your
staff

What is gambling?

Gambling is betting, gaming or participating in a lottery, where gaming means playing a game of chance for a prize and a prize is defined as money or 'money's worth'. (The Gambling Act 2005)

A person is gambling whenever he or she takes the risk of losing money or belongings, and when winning or losing is decided mostly by chance. (Institute of Ontario: Problem Gambling, 2019)

<https://www.gamblingcommission.gov.uk/for-the-public>

Gambling Commission licencing objectives:

Prevent gambling from being a source of crime and disorder, being associated with crime and disorder or being used to support crime

Ensure that gambling is conducted in a fair and open way

Prevent children and other vulnerable persons from being harmed or exploited by gambling

<http://www.gamblingcommission.gov.uk>

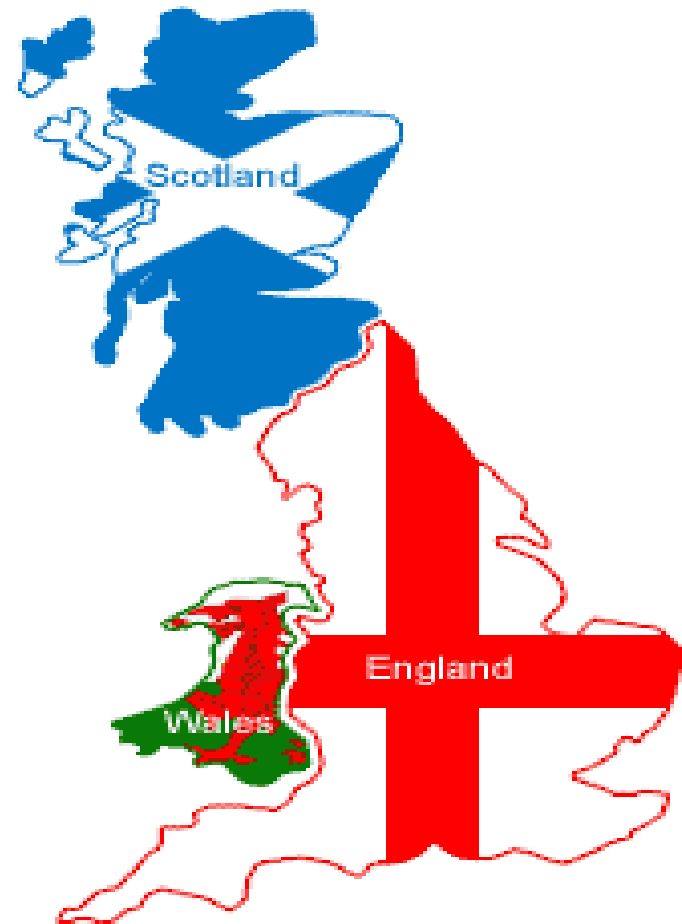
What is gambling related harm?

“**gambling-related harms** are the **adverse impacts** from gambling on the **health and wellbeing** of individuals, families, communities and society”.

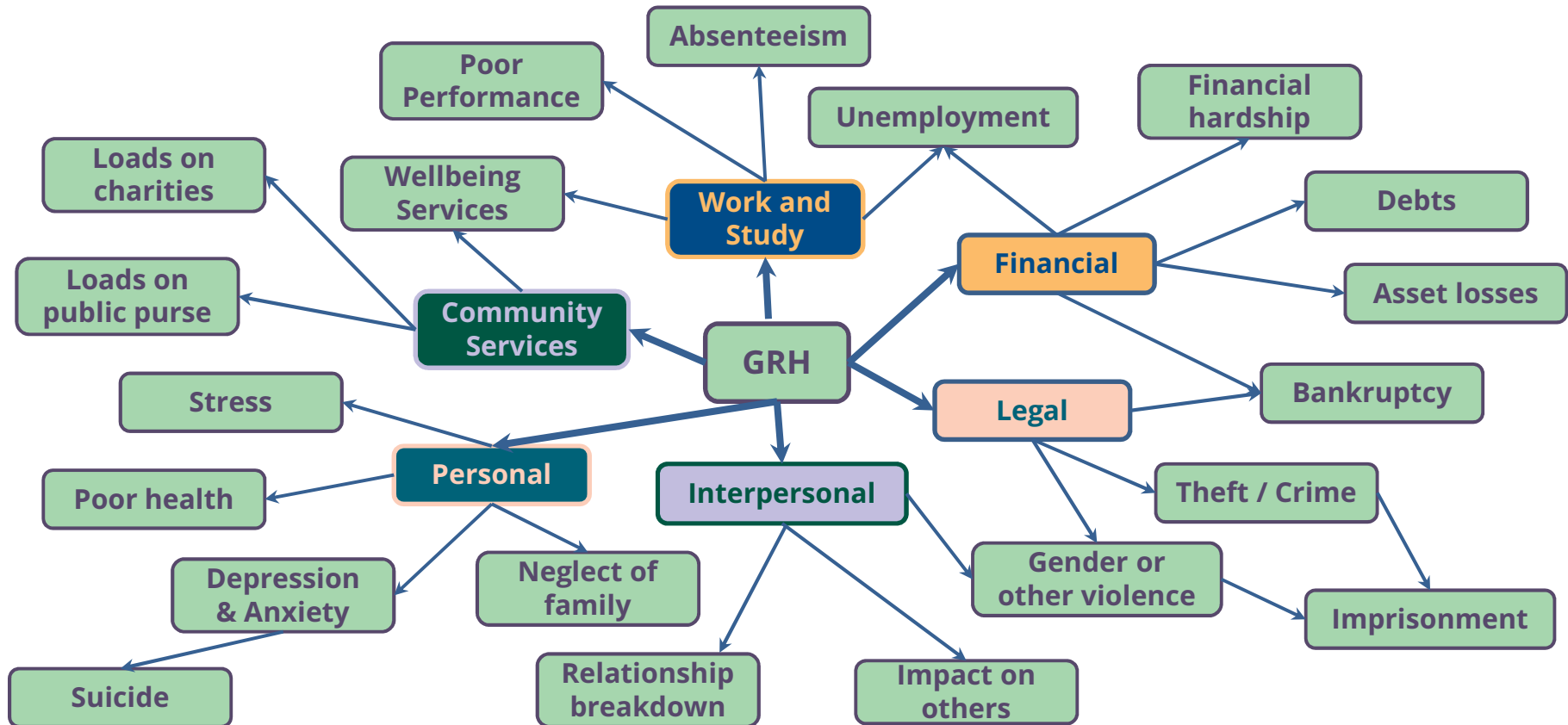
Gambling-related harm

600,000 people are officially recognised as **pathological gamblers** with a further 2 million needing intervention to keep them from tipping ... *National Problem Gambling Clinic 2018*

It is estimated that for every **problem gambler** - between 6 and 10 additional people are directly affected – that's roughly 2.5-4.3 million that could be affected by **gambling-related harm**



Gambling related harm



Identifying gambling-related harm

Gambling-related harm – groups at risk

- a. Children, adolescents and young adults (including students)
- b. People with mental health issues, including those experiencing substance abuse issues (problem gambling is often 'co-morbid' with these substance addictions)
- c. Individuals from certain minority ethnic groups, such as Asian/Asian British, Black/ Black British and Chinese/other ethnicity
- d. The unemployed, people with lower incomes and problem gamblers seeking treatment
- e. People who are financially constrained – those living in deprived areas.

Defining gambling-related harms

In terms of **resources**, harms that can impact on people's lives include:

- Employment – impacts
- Learning - opportunities lost
- Money – losses and debt
- Housing issues
- Engagement in criminal activities – legal implications
- Use of foodbanks & need for state support

Defining gambling-related harms

In terms of **relationships**, harms can include:

- Disruption and erosion of relationships
- Emotional and social isolation
- Impaired ability to understand actions
- Loss of trust
- Reduction of stability and security
- Diversion of money, time and attention
- Anti-social behaviour

Defining gambling-related harms

In terms of **health**, harms relate to:

- physical ill-health, psychological distress (feelings of shame, stigma and guilt),
- mental health problems (including anxiety and depression) and, in some cases, suicidal behaviour.
- Insomnia and confusion
- substance abuse

These harms may be felt by both individuals and families.

Gambling-related harm

The impact of problem gambling extends beyond individual gamblers themselves

SW GSS - Tackling gambling-related harm

Working with frontline, welfare and support staff in:

Local authorities - statutory services including Education, Housing, Community Safeguarding

Voluntary sector organisations - including health and social care providers

Public Health - organisations that work with or refer clients to specialist treatment services

Advisers working within local Citizens Advice offices across the region

Housing Associations and Debt and money advisers

HM Forces & Service Veterans and Emergency Service

Universities and Higher Education

Gambling-related harm

A council-wide approach to identifying people impacted by harmful gambling:

Awareness raising and training for relevant frontline staff and partner organisations. i.e. debt support agencies, licensing staff, community safety and mental health workers.

Consider designating an organisational lead for harmful gambling issues.

Implement screening processes to strengthen data collection.

Develop relationships with local treatment organisations, service providers and the responsible gambling community.

Gambling-related harm

Problem gambling can be associated with a number of adverse impacts on the lives of individual problem gamblers, subsequently this could mean they require higher rates of access to certain local public services and provisions.

Problem gambling affects the lives of millions of people in Great Britain and has been shown to have a significant impact on public finances.

'Cards on the table' report - The cost to government associated with people who are problem gamblers in Britain – Institute for Public Policy Research 2017

... so not that much of a problem ...

- 600,000 people are officially recognised as pathological gamblers with a further 2 million needing intervention to keep them from tipping... *National Problem Gambling Clinic 2019.*
- It is estimated that for every problem gambler - between 6 and 10 additional people are directly affected.
- 47% adults gambled in the last week – 20.6% gambled online - 4/10 online gamblers bet after seeing an advert *Gambling-related harms evidence review October 2019*
- Amount lost by gamblers in GB 2018/9 – 14.4 billion – *Gambling Commission industry statistics July 2019.*
- 30% rise in the number of calls to gambling helplines over the past five years.
- Close to half a million children (11 - 16) now bet regularly online. 55,000 classified as having a problem with a further 70, 000 at risk. *GC Young people and Gambling October 2019*
- Only one in fifty adult problem gamblers get support *Addaction Voices March 2020*

Thank you!
Questions if time permits

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